



908 Hwy. 15 North • New Albany, MS 38652 • 800-647-1284/662-534-9061 • FAX: 800-232-3966  
 Warranty Parts & Service: 800-684-8988 • FAX: 662-539-4499

**LIMITED ONE-YEAR PARTS & 90-DAY LABOR WARRANTY  
 FOR MRS & DRS SERIES RACK REFRIGERATION SYSTEMS**

Master-Bilt Products (the "Company") warrants to the original purchaser and any subsequent owner that its refrigeration equipment, at the time of shipment from manufacturer, will be free from defects in material and workmanship. Master-Bilt® will bear the reasonable and customary labor expense to repair or replace any component part (including said part) found to be defective under the terms and conditions as outlined under Master-Bilt®'s standard one (1) year parts warranty. The purchaser and any subsequent owner will have the sole responsibility and bear all expenses of removing and returning the defective part or equipment. Master-Bilt® will reimburse said labor expenses to the original purchaser only if after evaluating the original service invoice submitted by the original purchaser and any subsequent owner Master-Bilt® determines that this warranty applies. The labor warranty shall apply only to parallel rack refrigeration systems installed by authorized or approved Master-Bilt® dealers, distributors, service companies or refrigeration contractors. The labor warranty does not cover the cost (parts or labor) of installation, start-up, normal maintenance, or normal control adjustment. Your local compressor supplier should exchange the compressor at no charge during first year warranty. Claims under this Warranty must be submitted electronically by the Service Company within 90 days from the date of repair. Claims not filed within this time frame will be subject to denial without prior approval. To submit a claim you must have a Master-Bilt® serial number.

Any defects caused by misapplication, abnormal use or misuse, lack of or improper maintenance, damage by third parties, alterations, acts of God; failure to follow installation, maintenance or safety instructions or any other event beyond the control of the Company will not be covered under this Warranty.

The obligation of Master-Bilt® shall be limited to repairing or replacing (at the option of the Company) any part, which is defective in the reasonable opinion of the Company. The cost of service labor reimbursed will be based on straight-time rate and reasonable time for the repair of the defect.

The warranty is in force for (1) year from date of shipment, but not longer than (15) months from Master-Bilt® ship date.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

In no event shall the Company be liable for loss of use, revenue or profit or for any other indirect, incidental, special or consequential damages including, but not limited to, food spoilage or product loss.

This warranty shall apply only within the continental United States, its territories and possessions, Canada and Mexico.

**EXTENDED FOUR-YEAR COMPRESSOR REPLACEMENT WARRANTY**

The Company warrants to the original purchaser and any subsequent owner that it will replace the compressor on the Equipment if found, in the reasonable opinion of the Company, to be defective in material or workmanship if written notice is received within five years from date of shipment.

Defective conditions caused by abnormal use or misuse, lack of or improper maintenance, damage by third parties, alterations, acts of God, failure to follow installation, maintenance or safety instructions or any other event beyond the control of the Company will not be covered under this Warranty.

The Compressor Replacement Warranty does not apply to any part of the equipment other than the compressor. The purchaser and any subsequent owner will have the sole responsibility and bear all expenses of removing and returning the defective compressor to the Company as well as the cost of reinstalling the replacement compressor. The Company may satisfy its obligations hereunder by supplying a replacement compressor, which is reasonably similar in design and capacity.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

In no event shall the Company be liable for loss of use, revenue or profit or for any other indirect, incidental, special or consequential damages including, but not limited to, losses involving food spoilage or product loss.

This Compressor Replacement Warranty shall apply only within the continental United States, its territories and possessions and in Canada.

**REPLACEMENT PART WARRANTY**

Master-Bilt® warrants to the original purchaser and any subsequent owner that all parts purchased after the first year warranty period will be warranted for 90 days from invoice date.

**California Residents Only.**



**WARNING: This product can expose you to chemicals including 1, 3-Butadiene which is known to the state of California to cause cancer, birth defects or other reproductive harm. For more information go to – [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)**

Shipment Date:

Serial Number:

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## **PROCEDURE FOR REPLACING HERMETIC AND SEMI-HERMETIC COMPRESSORS**

### **OEM First Year Warranty Hermetic and Semi-Hermetic**

Obtain a replacement compressor from an authorized Tecumseh or Copeland wholesaler. If the compressor is within the OEM warranty (20 months from date of compressor manufacture and less than 12 months in service), the exchange will be at no charge. Notify Master-Bilt® technical service of this transaction noting the new compressor serial number to keep the warranty valid.

### **Hermetic Compressors (Tecumseh and Copelaweld)**

If the compressor is beyond the OEM warranty, but is covered by the extended warranty, then you need to send us a copy of an authorized wholesaler's invoice for the purchase of the new compressor. The serial number of the new compressor and the wholesaler's price must be clearly printed on the invoice. Also, send the serial number tag off the old compressor. Upon receipt of these invoices, we will issue a credit to your account or reimburse you for the wholesaler's price of the new compressor.

### **Semi-Hermetic Compressors (Copelametic)**

If the compressor is beyond the OEM warranty, but is covered by the extended warranty, then you will need to send us a copy of the wholesaler's invoice for the purchase of new compressor, showing the serial number of the new compressor and the wholesaler's price clearly printed on the invoice. Also, send the wholesaler's copy of the salvage (core) credit for the return of old compressor, showing the serial number of the old compressor and the wholesaler's amount of the credit.

Upon receipt of these documents, we will issue a credit to your account or reimburse the cost via check for the exchange price of the new compressor.

Our warranty covers only the wholesale cost of the compressor, it does not cover any labor, mileage, mark-up, special freight (next day or second day) or any other parts used at time of repair.

The serial number of the equipment must be supplied to expedite handling warranty claims.

Note: When returning condensing units or compressor pumps, please be sure to secure and plug all lines to prevent oil from spilling during shipment.