



908 Hwy. 15 North • New Albany, MS 38652 • 800-647-1284/662-534-9061 • FAX: 800-232-3966
 Warranty Parts & Service: 800-684-8988 • FAX: 662-539-4499

LIMITED 18 MONTH PARTS & LABOR WARRANTY FOR WALK-INS WITH PRS-2 REFRIGERATION SYSTEMS

Master-Bilt Products (the "Company") warrants to the original purchaser and any subsequent owner that its refrigeration equipment, at the time of delivery, will be free from defects in material and workmanship. Master-Bilt® will bear the reasonable and customary labor expense to repair or replace any component part (including said part) found to be defective under the terms and conditions as outlined under Master-Bilt®'s standard warranty. The warranty is in force for one (1) year, six (6) months from date of shipment from factory, but not longer than two (2) years from Master-Bilt® invoice date. Any claim for defects occurring between one (1) year, six (6) months and two (2) years from date of Master-Bilt® invoice must furnish proof that installation date did occur within six (6) months of Master-Bilt® invoice date. The purchaser and any subsequent owner will have the sole responsibility and bear all expenses of removing and returning the defective part or equipment. Master-Bilt® will reimburse said labor expenses to the original purchaser only if after evaluating the original service invoice submitted by the original purchaser and any subsequent owner Master-Bilt® determines that this warranty applies. The labor warranty shall apply only to PRS-2 SERIES equipment installed by authorized or approved Master-Bilt® dealers, distributors, service companies or refrigeration contractors. The labor warranty does not cover the cost (parts or labor) of installation, start-up, normal maintenance, or normal control adjustment. Your local compressor supplier should exchange the compressor at no charge during first year warranty. Claims under this Warranty must be submitted electronically by the Service Company within 90 days from the date of repair. Claims not filed within this time frame will be subject to denial without prior approval. To submit a claim you must have a Master-Bilt® serial number.

Any defects caused by misapplication, abnormal use or misuse, lack of or improper maintenance, damage by third parties, alterations, acts of God; failure to follow installation, maintenance or safety instructions or any other event beyond the control of the Company will not be covered under this Warranty.

The obligation of Master-Bilt® shall be limited to repairing or replacing (at the option of the Company) any part, which is defective in the reasonable opinion of the Company. The cost of service labor reimbursed will be based on straight-time rate and reasonable time for the repair of the defect.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

In no event shall the Company be liable for loss of use, revenue or profit or for any other indirect, incidental, special or consequential damages including, but not limited to, food spoilage or product loss.

This warranty shall apply only within the continental United States, its territories and possessions, Canada and Mexico.

OPTIONAL LIMITED FOUR YEAR COMPRESSOR REPLACEMENT WARRANTY

The Company warrants, if purchased on the original invoice to the original purchaser and any subsequent owner that it will supply a replacement compressor on the equipment if found to be defective (in the reasonable opinion of the Company) in material or workmanship if written notice is given within five years from date of shipment.

Defective conditions caused by abnormal use or misuse, lack of or improper maintenance, damage by third parties, alterations, acts of God, failure to follow installation, maintenance or safety instructions or any other event beyond the control of the Company will not be covered under this Warranty. The Compressor Replacement Warranty does not apply to any part of the equipment other than the compressor. The user will have the responsibility and expense of removing and returning the defective compressor to the Company as well as the cost of reinstalling the replacement compressor. The Company may satisfy its obligations hereunder by supplying a replacement compressor, which, is reasonably similar in design and capacity.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

In no event shall the Company be liable for loss of use, revenue or profit or for any other indirect, incidental, special or consequential damages, but not limited to, losses involving food spoilage or product loss.

This Compressor Replacement Warranty shall apply only within the continental United States, its territories and possessions, Canada and Mexico.

REPLACEMENT PART WARRANTY

Master-Bilt® warrants to the original purchaser and any subsequent owner that all parts purchased after the first year warranty period will be warranted for 90 days from invoice date.

Compressor Serial Number:

Invoice Date:
