



Refrigerated Solutions Group®

MB MASTER-BILT®
Refrigeration Solutions

NORLAKE

NORLAKE
CORPORATION

Walk-In Installation Program

Streamlined Installation Flow Benefits

1. Initial Site Survey

Purpose: Ensure Site Readiness and identify potential issues

Value: Prevents installation errors; Customizes planning

2. Scheduling & Coordination

Purpose: Align delivery and installation schedules

Value: Ensures timely start-up and store opening

3. Equipment Delivery & Storage

Purpose: Receive and store equipment securely

Value: Maintains equipment and avoids damage

4. Equipment Inspection

Purpose: Check integrity and setup of equipment pre and post installation

Value: Minimizes reliability issues; ensures correct installation

5. Installation Execution

Purpose: Install equipment per factory standards

Value: Reduces errors; enhances collaboration with Contractors

6. Start-up & Post Installation

Purpose: Activate and assess equipment functionality

Value: Ensures timely readiness and sustained reliability with direct factor support

Handling Installation Every Step Of The Way



What You Get

- Professional installation - equipment is installed per factory instructions and specifications
- Direct access to key factory departments for expedited service and issue resolution
- All walk-ins are guaranteed through the life of the warranty



What RSG Qualified Installers Do For You



- Conduct on-site visits to ensure proper preparation of the job site
- Coordinate the delivery appointment with carrier drivers
- Receive the delivery of your equipment (either at their warehouse or at your site)
- Safely store equipment for little or no cost, if needed, until the site is ready per agreement (avoids parking lot storage and weather damage)

What RSG Qualified Installers Do For You

- Inspect your equipment before, during and after the install
- Work with the General Contractor to ensure a worry-free process
- Start up the equipment on time, verify temperatures and prepare for local agency inspections
- Optional post installation equipment health assessments



RSG Advantages

- 98% on-time installation rate
- 425 installations coordinated in 2023 alone
- Dedicated team with almost 100 years of combined experience
- Cleaning, site surveying and maintenance services offered



Questions?

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